

Return Policy

If you would like to make a return, take a look at our policies below. We want to make sure you're completely happy with your purchase. If there's anything we can do to improve your experience, or having any questions please contact us at suport@screwdriverlightsleeve.com

Any purchase made from our website may be returned within 7 days of delivery for a full refund of the purchase price less shipping. The items must be returned in unopened package, unused, in perfect condition and must include all accessories and packaging materials. If any of these conditions are not met, we reserve the right, in our discretion, to reject a return. All refunds will be less the value of any promotional code(s) used for purchase, including any free shipping offer.

If you wish to return your item, we must receive your request within 7 days of the date you received your items.

Refunds

Once we receive your returned item, our team will review your request and inspect the item. We will send you an email to confirm that we've received your item and are processing your request. We'll follow up with another email once the request has been processed to let you know if your return was approved.

If approved, the money will be refunded to your original method of payment within two weeks. All payment companies are different in the amount of time it takes to confirm a payment, so it will likely take a minimum of a few days for the refund to show up in your bank statement.

Exchanges

In the unlikely event that you receive a damaged or defective item, we're happy to exchange the item for a new one. Please email support@screwdriverlightsleeve.com within 7 days of receiving your product to begin the process.

Return Shipping

You are responsible for paying for the return shipping costs. We will deduct the cost of return shipping from your refund.

Warranty

Due to a manufactured defect upon receiving of the Screwdriver LightSleeve. Please notify us immediately at, support@screwdriverlightsleeve.com

If the LightSleeve is received damaged or defective, please return the LightSleeve within its original packaging with all components and packaging in tack. Please return within the 7 day return policy and we will replace the LightSleeve with new upon reviewing of the damaged returned device.

While the LightSleeve is made of a durable ABS plastic housing. It is not "indestructible." As a result, if the LightSleeve is dropped on a hard surface, or compressed or crushed in anyway, it may suffer damage to the lens, LED's and/or internal electronic components. The customer is responsible for all damage caused by dropping or subjecting the LightSleeve to abuse or extreme conditions. Do not attempt to disassemble or repair your LightSleeve. If the LightSleeve is disassembled, you will void the warranty.

The Screwdriver LightSleeve battery is a rechargeable battery and cannot be replaced or repaired. Batteries are considered consumable items which are subject to varying usable life depending upon usage and storage conditions. With average use and normal storage conditions, the battery will normally last at least 3 years.